



JIGSAW24

Jigsaw24 and Apple

Comprehensive services
for a seamless collaboration



Authorised
Enterprise Reseller

Why choose Jigsaw24?

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We have worked with Apple for the past 30 years, ever since our inception. In that time, we have evolved with their technology and helped countless customers get the most out of their devices. From retailer to service provider, our expertise with Apple devices has grown over the years and we are putting all that knowledge at your disposal. We're passionate about their products and about the results they can bring to your business.

Today we are using all this experience to bring you the tailored support you need. Our services can adapt to suit your organisation no matter what industry or sector you work in. We also provide the UK's most comprehensive Jamf support. Our ethos is to deliver the best possible customer service straight to you.

We are the only UK company to hold all three of Apple's top accreditations: Apple Authorised Enterprise Reseller, Apple Authorised Education Specialist and Apple Authorised Service Provider – so it's safe to say we're true Apple specialists. We have the widest range of Apple services available anywhere to cover your entire Apple journey and the expertise to ensure it's the best experience possible.

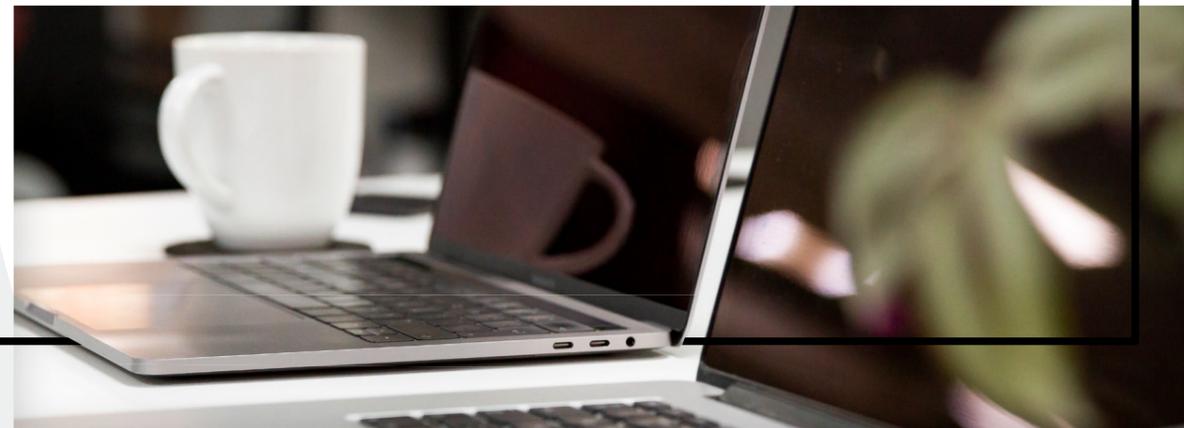
Why choose Mac?

Mac is perfect for your company on so many levels – from smooth deployment to robust security features, there's so much Mac can do for you:

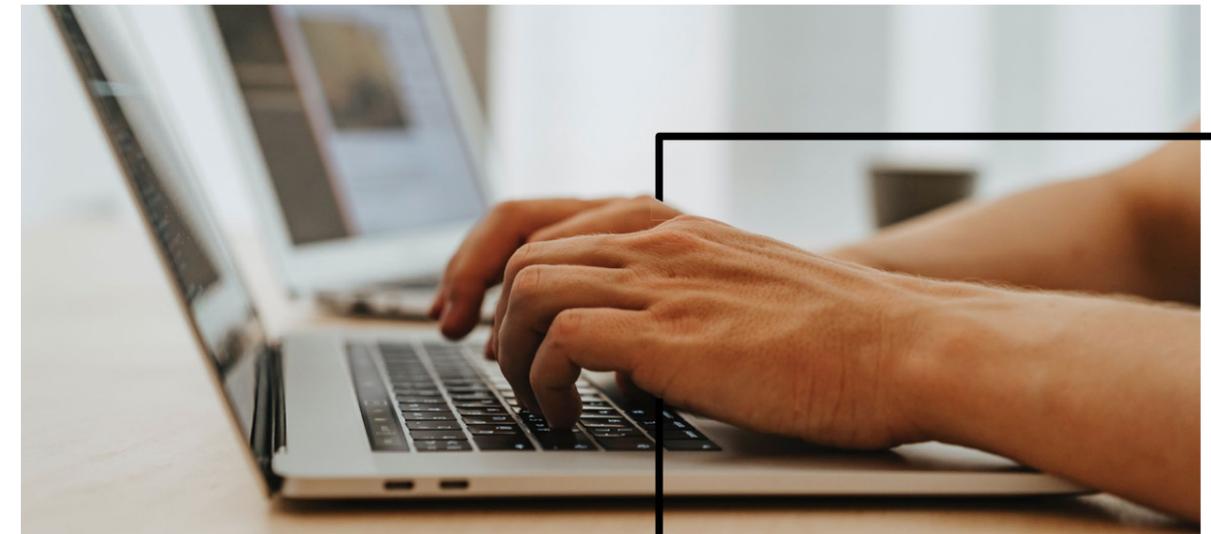
- **User experience for end users and IT depts:** macOS is intuitive and easy to use. Its seamless compatibility with other systems and between devices ensures your team can work unburdened, and our technical support options free up time for your IT department to take care of what really matters: making your business grow.
- **Apple is designed from the ground up for productivity:** Apple's unique approach to building both their own hardware and software ensures that everything fits together seamlessly and works to save you time and effort. Their devices combine easily to create your perfect set-up

with minimal pre-configuration and gives your team the freedom to work more efficiently.

- **Budget friendly:** An investment in Apple products can save your business money in the long term through increased productivity, lower energy consumption and maintenance costs and slower depreciation than other brands. With our services like DaaS, you can increase those profits with a plan that is cost-effective and opex-friendly.
- **Safe and secure:** Security is always a priority, and Mac is built from the ground-up to keep your data and your organisation safe. Right out of the box, your Mac is thanks to built in features like hardware-verified secure boot, on-the-fly encryption, Touch ID and Gatekeeper.



Solutions that work



Our services cover the entire lifecycle of your Mac – we're Apple experts, after all. From pre-configuration so your devices are ready out of the box, to pick up services to retire your machines and everything in between, you know you'll be getting the best service when you partner with us. Our innovative plans can help you access Mac right now and get all the support you need to thrive.

Device as a Service

Device as a Service (DaaS) is the perfect comprehensive solution for a business that wants to have it all: the latest Apple tech at a modest monthly cost with extensive support options and the flexibility to scale the number of devices up or down as it suits them. Experience all the benefits of a fully maintained Apple estate in a tailored package that fits your requirements and budget. Depending on the package and service level, you could be paying as little as £27.00 per month per MacBook Air 13" and £12 per month for an iPad 10.2" – please contact us to discuss your requirements.

Device on Demand

Device on Demand (DoD) is a flexible plan that allows you access to a select range of MacBook and support at a monthly per device cost. DoD allows you to add or subtract devices to your plan at any point and is perfect for organisations that need a small number of notebooks quickly – whether it's to kit out temp workers or work on a challenging ad-hoc project. Pricing starts at £99 per month for a MacBook Pro 16", please contact us for more details.

Leasing services like DaaS and DoD allow you to instantly acquire hardware and access to services without an upfront cost or debt. They also make costs more predictable and easier to manage as the price per month is fixed and you do not have to pay extra for repairs or replacements, helping you preserve your working capital.

The services allow you to keep up to date and prevent you from being stuck with obsolete devices. The flexibility to scale your estate up and down ensures that you're not paying for devices you don't need, but you always have access to machines when the need arises.

Providing a smooth workplace experience is easier than ever as your new starters and temp workers can get their kit right away, and you get the peace of mind that everything will be working right out of the box with zero-touch deployment.

Since support is always near, you know we're close by to handle tasks like provisioning, management and retiring devices. Depending on the level of service you choose, you can take pressure off your IT department and let us take care of your Apple devices.

Client stories

Our experience and services are trusted by top organisations across different sectors. Here's how we've been helping our clients achieve their goals:

Finance

We helped a major global financial services firm deploy 17,000 Apple devices across multiple sites, and provided Microsoft 365 migration for 17,000 employees, too. Our service included comprehensive asset tracking, user migration and enrolment in mobile device management, plus training, support and repairs.

Not for profit

We provide a managed support service for the Mac estate of a major UK charity, including Jamf as a managed service. The charity's current systems integrator supplies Windows and macOS devices, but does not offer Apple support – so we've stepped in to provide device management, break/fix services and a fully staffed Apple help desk.

Retail

A large retail conglomerate turned to us for help with integrating Macs into their estate after their existing provider had struggled with the AD integration and binding of Macs in a Windows environment. We delivered device management services and covered second and third line support for mobile device management and Apple queries, with an FTE engineer providing hands-on support and management across multiple sites.

Healthcare

We partnered with a large public health provider and its incumbent, Windows-centric systems integrator to source, configure and deliver 2600 iPhones to more than 100 sites across the UK. The devices are all managed through Jamf Pro, with our centralised help desk triaging calls to the end customer's multiple incumbent providers – ensuring a more streamlined service and a better user experience. If you're keen to adopt new technology, we're here to help.



The workplace is changing thanks to Apple technology. Increasingly more companies are switching to Apple devices, and recent developments have expanded their presence into every sector. The key for your company to thrive in this fluid landscape is to stay adaptable, and what better way than letting the experts help you reap the benefits of using Mac in your company.

Contact us to learn how to get the most out of your business with Mac.

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Visit: **Jigsaw24.com**